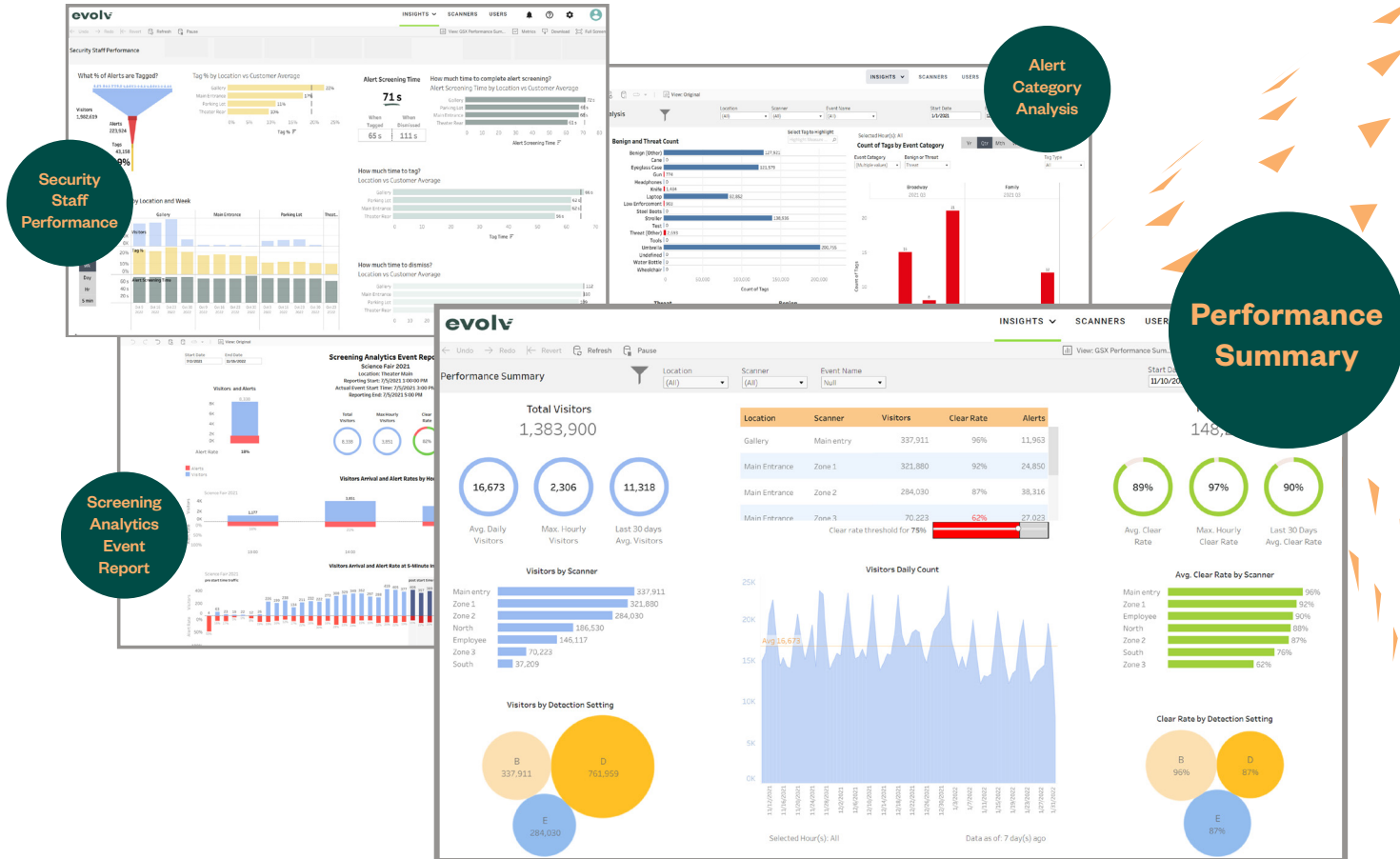## Web-Based or Mobile Physical Security Management

MyEvolv Portal

The complementary application to Evolv Express®, MyEvolv Portal provides the ability to interact with Evolv Express through a singular interface.

The portal provides web-based or mobile access to Evolv Insights® analytics, global support and service documentation, and Evolv Express® system administrator functions, like proactive notifications and remote scanner access and management.
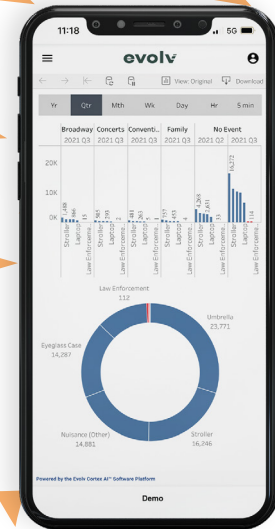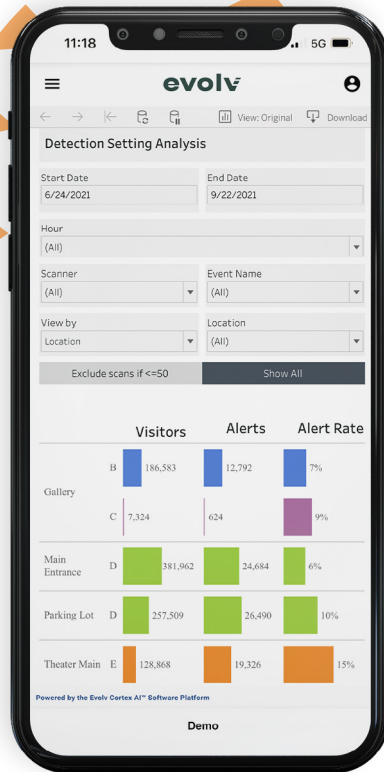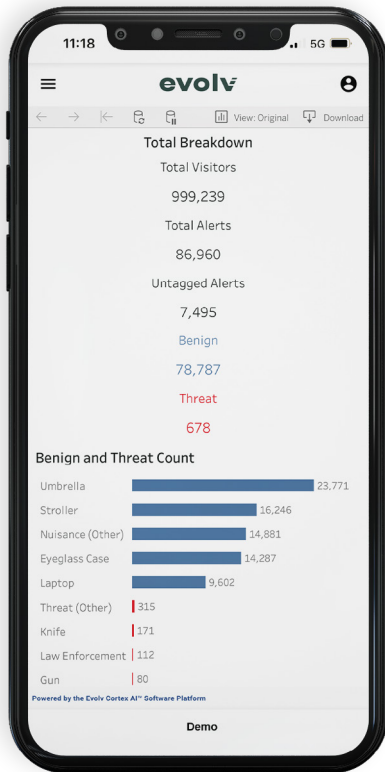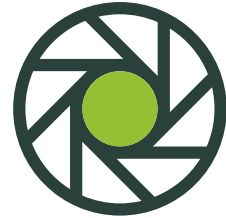

The data used is fictitious and only used to illustrate some of Evolv Insights® analytical views and reporting elements offered in the Evolv Express® system. No conclusions should be drawn from this data.

Interrogate Security Metrics

In the MyEvolv portal, users with access can view Evolv Insights—powerful analytics that summarize visitor totals, alarm rates, and alert types across every Evolv Express system throughout your venues or facilities. Highly visual, interactive dashboards let usersfilter metrics by one system or many and by timeframes including year, quarter, month, day, and hour, all the way down to five-minute increments. The Data Extract API allows you to easily incorporate Insights data into your analytics & data infrastructure for comprehensive reporting.

With Evolv Insights, security and operations teams can make data-driven decisions to strike the best balance of guest experience and physical security, more accurately deploy staff based on visitor flow and alarm rates, redirect traffic to eliminate crowding, and better prepare teams for the exact types of threat and benign items typically encountered at a venue. The ability to investigate past trends and interrogate similar, previous event types for multi-event venues, helps leadership improve efficiency and resource use across physical security, guest services, concessions, retail, and other critical teams.

Manage Evolv Express Systems Remotely

Administrators can remotely access and manage Evolv Express systems using the same functions available on the tablet interface, as if they were co-located with the system. Real-time remote Express system management is now possible with the ability to define Evolv Express configuration and detection settings, view system analytics, enable wireless capabilities, and perform remote troubleshooting tasks.

Additional administrator capabilities within the MyEvolv portal include provisioning users, subscribing end users to critical Request Assistance notifications, configuring specific system alerts and setting changes, and customizing scanner identifications.

Access Global, 24/7 Evolv Technical Support

From a Web browser or the MyEvolv mobile app, any user with access can log in, reach out to the global Evolv technical support team, walk through self-guided troubleshooting steps, or browse user- and administrator-level documentation to access the level of support they need to get scaled up quickly with Evolv Express.

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