



Citi Field’s Enhanced Security Experience Hits It Out of the Park for New York Mets Fans With Evolv

Snapshot of Organization

	LOCATION Flushing, New York	MLB TEAM New York Mets	SOLUTIONS 11 Ruggedized Evolv Express® Dual-lane Systems Evolv Cortex AI® Evolv Insights® Evolv Mobile App Wicket Facial Authentication Ticketing Genetec Security Operations, VMS
--	--	-------------------------------------	--

Goals



Reduce security ingress lines that took 30 or 40 minutes to traverse and wrapped around the stadium



Enable fans to walk through security screening and get concessions and find their seats before the first pitch



Help avoid intrusive, lengthy secondary security checks



Shrink security and ticketing footprint and resource requirements



Reduce the high nuisance alarm rate of metal detectors



Quickly and easily tear down, store, and set up security screening systems



Leverage security screening analytics to optimize traffic flow and detection accuracy

Outcomes



Reduced

Security screening footprint by 75%—from 40 walkthrough metal detectors to 11 Ruggedized Evolv Express dual-lane systems



Turned

Security screening process—including secondary security checks—into a positive experience for security guards and fans



Improved

Fan experience by making security screening frictionless and fast



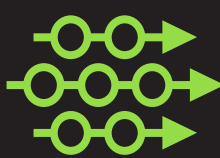
Planned

Real-time verified threat alarm notification through Genetec Security Operations, VMS integration



Experienced

A lower nuisance alarm rate with Evolv over metal detectors



Helped create

Seamless traffic flow between security screening and ticketing



Read the Case Study

