

Boch Center Gives Evolv a Standing Ovation for Keeping Patrons Safe with Evolv Express®

Snapshot of Organization

	LOCATION	THEATERS	SOLUTIONS
	Boston, MA	Wang and Shubert	4 Evolv Express® Dual-lane System
			Evolv Cortex AI®
			Evolv Insights®

Goals



Deliver great customer service while bolstering security posture



Eliminate lengthy lines that wrapped around neighborhood businesses



Avoid late curtain calls that incurred overtime work and pay



Dramatically reduce nuisance alarm rate



Streamline secondary checks by identifying location of suspected threat

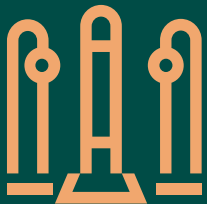


Reduce number of separate security systems to manage



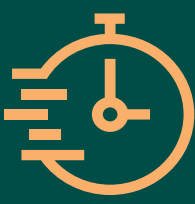
Reallocate superfluous security staff at security screening ingress points

Outcomes



Shrank

security screening footprint from 11 metal detectors to 4 Express systems



Eliminated

security lines that took up to 15 minutes to navigate



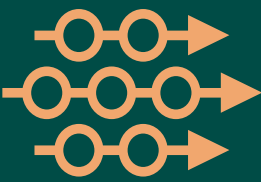
Reallocated

around 12 security staff per show from security ingress to other areas in the venues, a 64% reduction in staff required per system



Improved

customer experience with seamless primary and secondary security screening processes



Reduced

nuisance alarm rate 7-fold, approximately an 80% reduction from metal detectors



Simplified

training of security staff on security ingress processes, improving personnel satisfaction and engagement



Read the Case Study

